



## President's Report –24 November 2021

It has been a very busy and productive year for your Board. The long-awaited review was finally completed by our consultants. The recommendations from that review will help our planning for the future.

We then advertised the position of Centre Manager which had been vacant since June last year. Our interview panel, which included an independent person who holds a senior position in the Department of Justice, conducted several interviews and recommended Jacquie Sanderson. The Board accepted the recommendation and Jacquie started with us a few months ago.

I would like to acknowledge the work of Julie Winton-Monet who offered to act in a business management role until the position was filled. In the 9 months she was in the position she made many administrative changes which resulted in some savings and improved efficiencies. We thank her for her work.

In the time that Jacquie has been in the role of Centre Manager, a raft of policies and procedures have been completed, with changes to the Village Rules and resident contracts. Our Charter has also been completed and many supporting policies are being worked through.

I would also like to thank Wayne, who managed court action against some juveniles who had been harassing some of our residents. I accompanied him during the Magistrates Court hearing of our case. While we did not get the best outcome, the groundwork was set for future action should the need arise. It is important to notify Jacquie or Wayne if you find trespassers on our property, particularly if they are in any way interfering with residents or their property. The network of security cameras will help us identify offenders.

Wayne also managed the transition to the new addresses that each of you have now. Apart from 11 Waldron Street, the rest of the units we identified as a number in Lady Clark Avenue which made it very difficult for emergency service vehicles to find individual units. We now have the new street names and addresses acknowledged by service organisations.

We are well into renovating several vacant units and there is a healthy expression of interest in those units by prospective residents.

We are facing real challenges with our aging infrastructure. Over time we will be needing to upgrade our water pipes. We also have ongoing drainage issues. But we are confident that our finances are sufficient to meet these challenges over time with our new financial modelling implemented in October this year which provides long term financial sustainability for both significant refurbishments and our ongoing maintenance works to ageing infrastructure.

Three of our Board members will not be seeking re-election, Sonia Weidenbach, Joh Parker and Jane Herbert. John has served on the Board for around 10 years, a significant commitment which I would like to acknowledge. Sonia was on the Board for, I believe two years and was a very active member. Her knowledge of governance was invaluable. Jane joined after last year's AGM and decided to stand down for this year, due to other pressing circumstances. On your behalf and that of the Board, thank you John, Sonia and Jane.

David Webb, who was elected Treasurer at last year's AGM, resigned early in the new year due to other pressing priorities. We also thank him for his time on the Board.

I assumed the role of Treasurer for the remainder of the year.

I see a bright future for the Centre. Planning will soon commence to renovate the toilets and to provide decent office accommodation for Jacquie and Wayne.

Jacquie will be managing the process and Residents will be kept informed during the planning and implementation stages.

I also see potential for further expansion with improved services. More on that later, but in the meantime, please contact Jacquie, Wayne or any Board member if you have any suggestions for positive change.

I am always keen to hear from Residents. My number is widely circulated. I always welcome feedback and ideas.

Roy Ormerod  
**President**  
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