

# Lady Clark

RETIREMENT VILLAGE

## Presidents Report 14 December 2020

It's been a difficult year for everyone. The fact that our AGM is two months late is another example of the problems caused by the COVID 19 world epidemic.

Our auditors did a great job under difficult circumstances, but that did result in delays. They had serious staff shortages and because of the pandemic conducted their audit off site, which added to the complication.

So, I start with an apology for not meeting our legislative obligations to hold an AGM before 30 November. For the sake of completeness, I have spoken to the regulator about our dilemma and he stated that so long as residents were kept informed, he was not concerned. I had the impression that we were not alone, during these CVOVID times.

Following your request, the Tasmanian Governor agreed to be our patron. She would like to come and meet residents. The Residents Committee is working on a suitable date early in the new year.

The defibrillator was another request you made last year that has been fulfilled. Training on its use and general first aid training is being organised by Julie Winton-Monet and David Webb. Let Julie know if you would like to take part.

I would like to acknowledge the existence of the Residents Committee. It was formed under very trying circumstances. For some unfathomable reason many were apposed to its existence, but I know over time many will come to realise the value of having a residents committee. The Committee ran the Melbourne Cup Luncheon and is planning the Christmas lunch. The Committee has the full support of the Board.

Also planned for early in the new year is a presentation by a representative from OneCare to talk about in-home care packages. The presentation has been brought about to help everyone understand the various government offerings. The presenter, while from a service provider will be answer all questions around the various government initiatives.

A new Charter is being drafted. Much of the work was carried out early in the year by a small working group comprising the then CEO, Julia Alexander, Board member Sonia Weidenbach and myself. Sonia and I recently completed the work and a draft is now with the Board for consideration, after the current operational review has been completed.

The broad idea of an Operational Review was first discussed between me and Julia Alexander and was then put to the Board for consideration. The Board agreed to the Terms of Reference for a Review and a Working Party comprising our Vice President/ Public Officer, Jan Dunsby, an external member, Kerrie Crowder of the Tasmanian Department of Justice, and myself.

The external review team has completed a review of our written processes and will be conducting interviews with interested residents in the near future. As previously stated, no changes will be made without full and proper consultation with residents, and Board sign off. I urge you to have your say.

There has been a lot of rumours surrounding Julia's sudden absence. I was sorry to see her go, and the Board appreciated the work she had done for the Centre. However, the reasons for her departure is between her and her medical practitioner.

I expect that following the review, staff vacancies will be advertised, and anyone will be free to apply, including former staff.

In the meantime, I want to acknowledge the great work of both Julie and Wayne. They have worked well together and have identified a lot of urgent maintenance issues that need addressing. They have also ensured all contractors are properly qualified and carry the appropriate insurance. They have also ensured that all work is carried out to industry standard.

Well done to you both!

I am now open to questions

Roy Ormerod  
**President**